

Transforming Social Care

David Martin
Executive Director
Social Care & Inclusion



Walsall Council

Putting People First

- Is a shared vision and commitment to the transformation of Adult Social Care (Our health, our care, our say White Paper)
- Sets the direction for adult social care over the next 10 years and more.
- In future, organisations will be expected to put citizens at the heart of a reformed system



Walsall Council

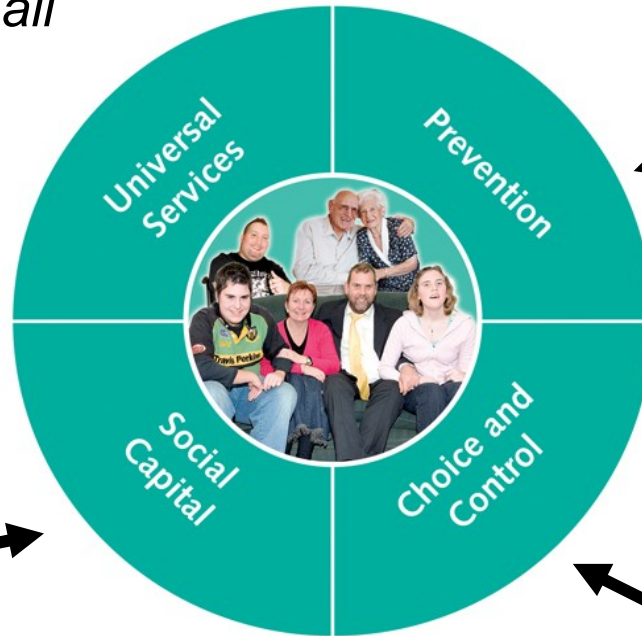
Putting People First

- People will have maximum choice, control and power over the support services they receive
- Over time, people who use social care services and their families will increasingly shape and commission their own services
- There are four areas on which councils and their partners should focus to help make sure services become more personalised and to get the right results for people



Putting People First

*Information, advice
and advocacy for all
User-led
organisations*



*Early intervention
Low level services*



*Volunteers
Neighbours*



*Self-assessment
Self-directed support
Personal budgets*



Walsall Council

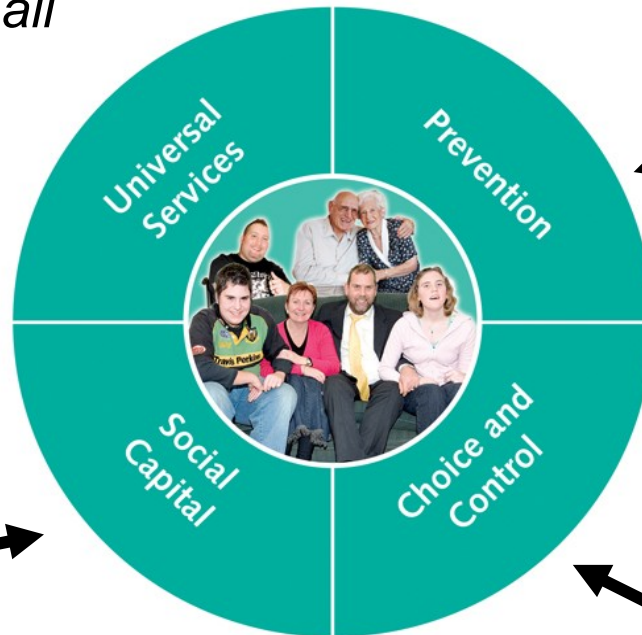
New Roles

- Ultimately every locality should seek to have a single community based support system focussed on the health and well being of the local population
- Information, advice and advocacy for all will be provided through a number of different types of service



Putting People First

*Information, advice
and advocacy for all
User-led
organisations*



*Early intervention
Low level services*



*Volunteers
Neighbours*



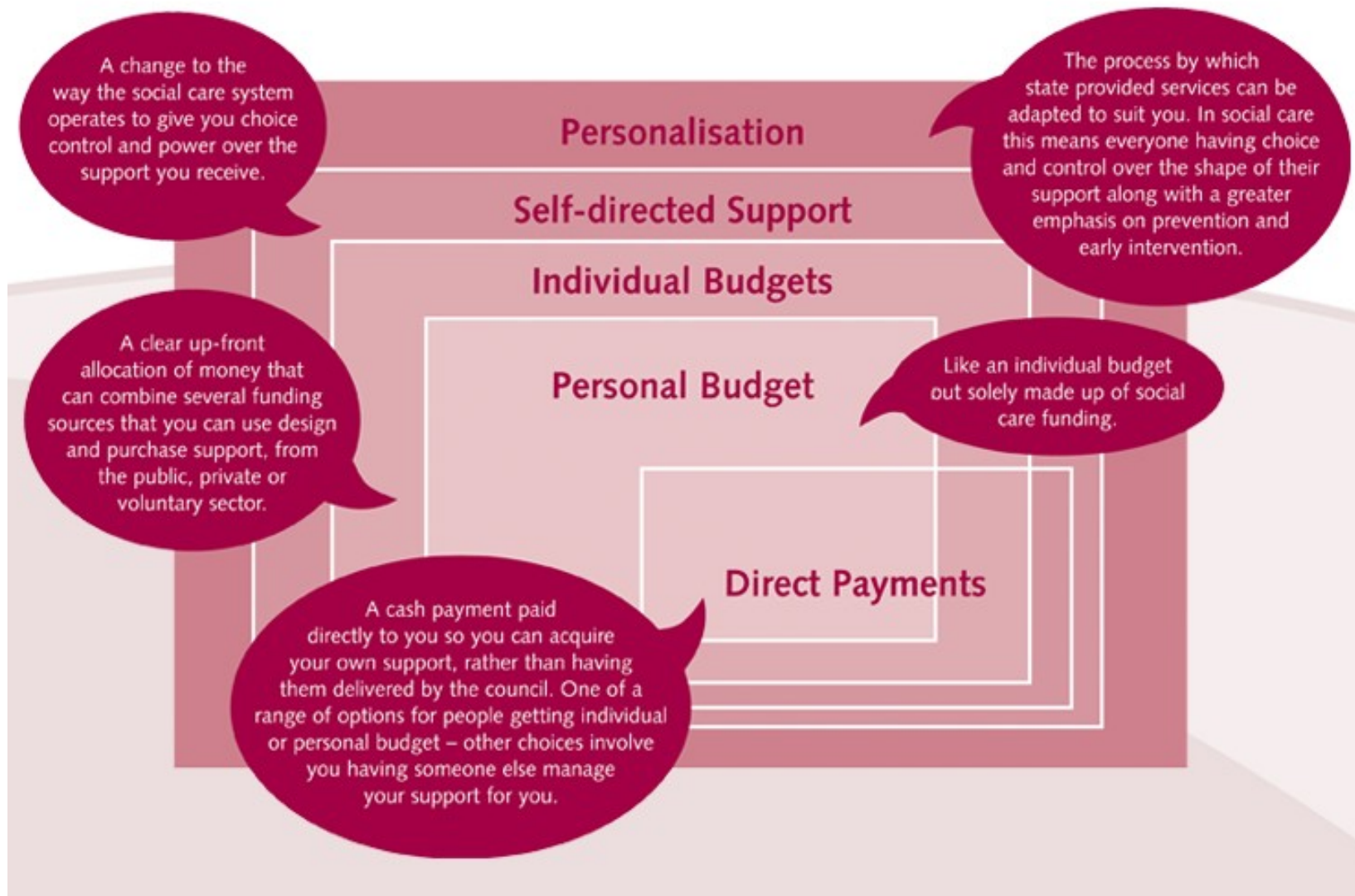
*Self-assessment
Self-directed support
Personal budgets*



Walsall Council

Putting People First

some jargon explained



This requires changes to

- Culture – empowerment, enabling risk
- Structures/systems – resource allocation systems
- Processes – SAP, self assessment, brokerage
- Governance – who is responsible for what?
- Partnerships – users, carers, third sector, ULO's



User-Led organisations

- User-led organisations are local organisations, run and controlled by disabled people.
- The exact nature of the services provided and their relationship with statutory agencies will vary according to local circumstances.
- User-led organisations are critical to independent living – to enable people with disabilities to have choice and control over the support they need to go about their daily lives.



User-Led Organisations

- A ULO is not about the type of service you provide its about the way in which the service is run and managed.
- Putting People first also recognises that local organisations run and controlled by disabled people are vital to providing information, advice, peer support and advocacy to other disabled people.



The Position in Walsall

- Walsall have a number of organisations which are and aspire to be User led in their approach to delivery.
- Walsall DIAL, one of these organisations was successful in their bid to work on the Department of Health ULO programme
- They have been able to further work towards relieving the needs of, and improving the quality of life for, people with disabilities and elderly people in Walsall.



The Position in Walsall

- Walsall's Centre for Independent Living or CIL is working to become an independent 'umbrella' organisation in order to become a truly user led organisation.
- We held a conference in January where over 45 different agencies came together to look at delivery of personalisation for the people of Walsall.
- There are some big challenges ahead and we are working on developing a clear partnership for delivery.



Walsall Council