

## Environmental Standards for Ensuring delivery of Effective Care in Acute in-patient Services

### Document History

Document Authors	Care Services Improvement Partnership West Midlands
Document Status	Drafted 27 May 2009 Subsequent drafts within each Trust facilitated by CSIP West Midlands
Distribution	Via CSIP West Midlands Acute Programme
Time required	10 Minutes reading
Related Documents	<ol style="list-style-type: none"> <li>1. Standards for Ensuring Effective Acute Mental Health Services: Introduction and Explanation of Terms</li> <li>2. Standards for Ensuring Effective Care Pathways in Community Mental Health Teams and Acute Services</li> <li>3. Standards for Care Planning and Delivery for Acute Mental Health Wards</li> <li>4. Standards for Staff Training and Supervision</li> </ol>
Actions	To be modified only as part of the CSIP Acute Development Programme

## **Standards for Ensuring Effective Care Pathways in Community Mental Health Teams and Acute Services**

### **1. Environmental Standards**

- 1.1. There is access to a dedicated Section 136 place of safety assessment facility, based on the hospital site.
- 1.2. Wards will have room and facilities for providing
  - family interventions
  - occupational activities and therapies, including:
    - cooking
    - gardening
    - art
    - music
    - drama
- 1.3. Wards will have room for providing groups therapies such as
  - men's groups
  - women's groups
  - education groups
  - discussion groups
  - social events
- 1.4. Wards will have facilities for providing relaxation and meditation
- 1.5. Wards will have facilities providing exercise
- 1.6. Wards will have access to dedicated facilities for people to meet their spiritual and faith needs
- 1.7. Wards will have a visiting area appropriate for
  - Children
  - Families
- 1.8. All measurement instruments used in carrying out physical examinations and treatments are calibrated in accordance with clinical guidelines (e.g. electronic sphygmomanometer, blood glucose meters, electronic thermometers, electro cardio graph machines etc).
- 1.9. Wards will have, or provide good access to a telephone that can be used in private and a computer with internet access.

- 1.10. All notice boards will contain only current information that is relevant to the information needs of service users AND has been reviewed and updated where necessary within the last two months. (Information on the notice board may include details outlined in the patient information packs). Information should also be available in a range of languages and formats, including large print.
- 1.11. All wards will have an up-to-date photo board of ward-based staff showing the names and roles of each staff member. The Photo board will be prominently displayed where it can be seen by service users and visitors
- 1.12. All electro-convulsive therapy (ECT) clinics are enrolled with or been accredited by the Electro Convulsive Therapy Accreditation Service (ECTAS)
- 1.13. ECT equipment is maintained and calibrated in accordance with clinical guidelines.
- 1.14. All first aid and resuscitation equipment is maintained in accordance with clinical and Health and Safety guidelines.

## **References**

Department of Health, 2002 “National Service Framework Policy Implementation Guidance”. Department of Health

Healthcare Commission 2007, Acute Inpatient Mental Health Service Review

Department of Health 2008, Mental Health Act 1983 Code of Practice, Department of Health.

Bright 2006, Star Wards (Practical ideas for improving the daily experiences and treatment outcomes of acute mental health in-patients) Bright.