

## Detailed Report of Audit Findings for 1 Fictitious at 5/20/2009

### Example Auditor 1

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#### **Introduction**

This audit uses the criteria from the original Healthcare Commission audit in 2007, though does not use the exact scoring methodology of the HCC as the specific measures for 2007 – 08 cannot be faithfully repeated.

We have designed this report to analyse data and generate a report for each Trust comparing its findings with “absolute” thresholds and a “West Midlands average” – (benchmarking).

#### **Comparison with “Absolute” Measures:**

As an example of comparison with absolute measures; one of the audit points is the number of people admitted to hospital that have been “gate kept” by the Crisis Resolution Home Treatment Team (HCC Reference 1.1.3). This report analyses the number of admissions that you audited and the number that met the criteria and provides a result as a percentage, so, if you audited 20 admissions and all of those were “gate kept” then the result is 100%. Because we would expect that all people (100%) who are admitted are “gate kept” by CRHT that, in this example, the Trust would have fully met that criterion.

#### **Benchmarking:**

This report also compares each Trusts findings with the “West Midlands Average” based on the Trusts who provided audit data, as a “benchmark” analysis. For example; if the total number of admissions audited by all West Midlands Trusts is 120 and only 108 admissions were “gate kept” then the West Midlands average would be 90%. This report then compares this Trusts findings with the “average”.

#### **Added Value:**

A blank copy of this audit database will be available from the West Midlands Regional Development Centre so that each Trust can use it to report its own audits. (The blank copy does not include the benchmark analysis as that requires access to data from all Trusts of the region). The blank database can be downloaded from:

<http://www.wmrhc.org.uk/mental-health/specialist-services-in-mental-health/acute-inpatient-care/acute-inpatient-audit/>

<b>Audit Criterion:</b>	<b>1 Effective care pathway</b>
<b>Full Audit Question:</b> (with HCC Reference)	<b>1.1.1 What proportion of service users have the number of someone from their local NHS mental health service that they can phone out of office hours?</b>
Recommended Threshold:	Not less than 100% of instances should be positive
Recommended Sample Size:	The recommended minimum sample size for this audit is 25
Recommended Data Source:	The recommended data source for this audit question is Service User in Comm Care
Comments On Benchmark:	104 instances were audited by 4 participating Trusts. The average audited rate (Benchmark) is 57.69%
Findings for this Audit:	Of the 26 instances that were audited 19 were recorded as positive that is a rate of 73.08%
Sample Size Met?:	YES
Recommended Threshold Met?:	NO

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<b>Audit Criterion:</b>	<b>1 Effective care pathway</b>
<b>Full Audit Question:</b> (with HCC Reference)	<b>1.1.2(a) What is the availability of alternatives to admission, constructed by combined indicator using: a) What is the availability of crisis accommodation, respite care AND day hospitals</b>
Recommended Threshold:	The recommended audit response is 'Positive' or 'Yes'
Recommended Sample Size:	The recommended minimum sample size for this audit is 1
Recommended Data Source:	The recommended data source for this audit question is Chief Operating Officer
Comments On Benchmark:	4 instances were audited by 4 participating Trusts. The average audited rate (Benchmark) is 75%
Findings for this Audit:	POSITIVE
Sample Size Met?:	YES
Recommended Threshold Met?:	YES

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<b>Audit Criterion:</b>	<b>1 Effective care pathway</b>
<b>Full Audit Question:</b> (with HCC Reference)	<b>1.1.2(b) Has a crisis resolution / home treatment service been commissioned?</b>
Recommended Threshold:	The recommended audit response is 'Positive' or 'Yes'
Recommended Sample Size:	The recommended minimum sample size for this audit is 1
Recommended Data Source:	The recommended data source for this audit question is Chief Operating Officer
Comments On Benchmark:	4 instances were audited by 4 participating Trusts. The average audited rate (Benchmark) is 50%
Findings for this Audit:	POSITIVE
Sample Size Met?:	YES
Recommended Threshold Met?:	YES

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<b>Audit Criterion:</b>	<b>1 Effective care pathway</b>
<b>Full Audit Question:</b> (with HCC Reference)	<b>1.2.1(a) What is the proportion of care records for which a range of care planning tasks was completed? Constructed by an audit of a) the purpose of admission and the outcomes to be achieved were recorded</b>
Recommended Threshold:	Not less than 100% of instances should be positive
Recommended Sample Size:	The recommended minimum sample size for this audit is 20
Recommended Data Source:	The recommended data source for this audit question is In Patient Case Notes
Comments On Benchmark:	76 instances were audited by 4 participating Trusts. The average audited rate (Benchmark) is 67.11%
Findings for this Audit:	Of the 19 instances that were audited 11 were recorded as positive that is a rate of 57.89%
Sample Size Met?:	NO
Recommended Threshold Met?:	NO

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