

Improving Equality and Diversity in Acute In-patient Mental Health

Inspecting Informing Improving



The pathway to recovery

A review of NHS acute inpatient mental health services

Summary document



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Housekeeping

- Please turn your mobile phones to silent or off.
- Toilets are off the main corridor outside
- Notes provided for all presentations, our website is www.wmrdc.org.uk
- No fire alarms are expected and the gathering point is in Car Park
- Petty cash for service user and carers expenses – see Rohit.

Action plans
Evaluations

Healthcare Commission review of Acute In-patient Mental Health

Purpose

Assess how well trusts have improved care for those who require admission to hospital.

Check if admissions to acute inpatient mental health services are appropriate, purposeful, therapeutic and safe

Use the review as an opportunity for long term service improvement

Healthcare Commission review of Acute In-patient Mental Health National Findings

- No trust was scored excellent on all groups of criteria.
- Almost two-fifths of trusts were weak on involving service users and carers
- Around one in nine trusts were weak on whole person care and safety criteria.
- No trust was scored excellent for the effectiveness of the acute care pathway.
- There is a widespread need for improving
 - Managing people with substance misuse
 - Staff awareness of sexual safety
 - Equality and Diversity

Healthcare Commission review of Acute In-patient Mental Health Equality and Diversity Criteria

The proportion of all staff who report having received training in at least two types of diversity training from:

- Equal opportunities
- Racial awareness
- Gender awareness
- Disability awareness
- Religious awareness

The extent to which clients spiritual and cultural needs are assessed

The level of support available for supporting clients cultural and spiritual needs including:

- Interpreters for care review meetings
- Therapies and activities
- Access to pastoral and spiritual support

West Midlands Regional Development Centre Acute Development Support

12 month programme began in October 2008

Local support that cross-refers to the Healthcare Commission Care Qualities Commission criteria.

Guidance, operational standards, audit and analysis

Networking events

Targeted Local Consultancy

Re-Audit and feedback to Commissioners and Health Authority

Improving Equality and Diversity in Acute In-patient Mental Health

Purpose of today:

Ensure you are aware of current guidance, intelligence, examples of good practice and networks to support around these issues.

Provide you with guidance on the issues that any training on Equality and Diversity needs to cover.

For each trust represented here to set objectives that should be taken back to their Acute Care Forum for action and to brief further local consultancy type support from us and the RDC.