

West Midlands Chief Knowledge Officer Network Conference

Programme

Friday 25th September 2009

Objectives:

- Start to develop an understanding of the role of a CKO in the West Midlands
- Have an understanding of the concept of Knowledge Management / Sharing
- Start to identify how knowledge management can support strategic objectives / quality patient care across the West Midlands
- Identify the main objectives and function of a CKO network across the West Midlands.

Programme:

10.30 Welcome and Introduction Clare Edwards

10.45 Knowledge Management Rachel Cooke

Knowledge Management in Practice: The following presentations will provide examples of how knowledge management and sharing is currently being put into practice in the NHS

11.00 West Midlands Regional Development Centre Martin Fisher and
- Role of CKO and KM Strategy Alastair McIntyre

11.30 Warwickshire PCT Nigel Brook

11.45 Break

12.00 Heart of England Foundation Trust Preeti Puligari
- Support for Team Knowledge Officers

12.15 Facilitated Discussion: KM and key objectives

KM Networks: The following presentations will provide examples of Knowledge Management resources and networks

12.45 West Midlands QI Jan Yeates & David Lane

1.05 Facilitated Discussion: WM Network for CKOs

1.30 Summing up and close followed by lunch

Date: Friday 25th September 2009

Venue: Clarendon Suite, 2 Stirling Road, Edgbaston, Birmingham, B16 9SB